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**CONTRACTOR  
CONNECTION**

**FOR IMMEDIATE RELEASE**

### **Contractor Connection Partners with Peel Mutual Insurance Company**

**KITCHENER (May 30, 2018):** Contractor Connection®, a Crawford & Company global service line and the leading global contractor managed repair provider for property repairs after an insurance claim, announced today its partnership with Peel Mutual Insurance Company (PMI), one of the largest mutual insurance companies in Ontario.

“We are very pleased to be partnering with Peel Mutual Insurance,” said Daniel Loosemore, vice president, Contractor Connection (Canada) Inc. “Through our partnership with Peel Mutual Insurance, we will leverage the capabilities of our proven model to further enhance their policyholders’ experience. With file oversight from first notice of loss to final completion of repairs, this program will drive timeliness, quality in workmanship and overall insured satisfaction.”

As an industry solution, Contractor Connection provides insurers with an effective, professionally vetted and managed repair network for residential and commercial property claims programs within the North American, UK and Australian insurance markets, with recent expansion to mainland Europe. From credentialing to recruiting, coaching, assignment oversight and customer satisfaction monitoring, Contractor Connection helps with all aspects of the property claim life cycle to restore lives, businesses and communities to their pre-event conditions in keeping with the company’s mission.

“Peel Mutual Insurance is excited to have recently partnered with Contractor Connection. We see this program as an extension of our existing claim team that can help drive operational efficiencies, provide cost savings, and most importantly, provide excellent service to our insureds,” remarked Daniel Heap, vice president of claims, Peel Mutual Insurance.

For more information on Contractor Connection, please contact:

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### **About Contractor Connection®**

Contractor Connection®, a global service line of Crawford & Company and an industry leader in contractor managed repair and home improvement services, provides insurance carriers and consumers a national network of residential and commercial contractors that are vetted and managed for performance through quality, timeliness and customer satisfaction measurements. Contractor Connection has operated in the U.S. for more than 20 years and was launched in Canada in 2010. The program offers a complete and seamless solution to property damage repairs from initial claim response to final completion. Utilizing reliable and highly credentialed contractors, the program delivers best—in-market property claims performance. Our quality assurance program, complete with a detailed estimate audit, performance analytics and complete team oversight of the claims' progress, ensures claims efficiencies and accuracy while ultimately enhancing the customer experience. For more information, visit [www.contractorconnection.com](http://www.contractorconnection.com).

### **About Crawford®**

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75% of CRD-A, voting as a class. More information is available at [www.crawfordandcompany.com](http://www.crawfordandcompany.com).

### **About Peel Mutual Insurance Company**

PMI has been providing a complete line of home, automobile, farm and commercial insurance products and serving Ontario residents since 1876. PMI has grown to be one of the largest mutual insurance companies in Ontario and is proud to be a member of the [Ontario Mutual Insurance Association](#).