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FOR IMMEDIATE RELEASE



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Southern Ontario Wind Storm Crawford Claims Professionals Mobilized to Assist

TORONTO (May 7, 2018) – Late last week, parts of Southern Ontario and Quebec were impacted by powerful winds that caused destruction of property, power outages and even some fatalities, according to recent reports. Crawford & Company (Canada), Inc. has responded accordingly. Our ClaimsALERT Contact Centre (1-888-224-5677) is available to assist those affected by recent weather events and our catastrophe response adjusting team has been mobilized.

“We have received a significant number of calls through our ClaimsALERT contact center over the last few days and expect to receive more in the upcoming days as the full impact of recent events becomes further realized,” said Jim Eso, senior vice president, Property & Casualty, Crawford & Company (Canada) Inc. “In response to call volume activity, we have ramped up our contact centre staff and mobilized our catastrophe response adjusting team to assist those in need in a prompt, professional and empathetic manner.”

In alignment with Crawford’s mission to restore and enhance lives, businesses and communities, Crawford’s trained professionals are well-versed in assisting people in need, offering a human touchpoint through the claims process while ensuring prompt and professional customer service.

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About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75% of CRD-A, voting as a class. More information is available at www.crawfordandcompany.com.