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FOR IMMEDIATE RELEASE



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Southern Ontario Ice Storm

Crawford Claims Professionals are on Standby to Assist

TORONTO (April 16, 2018) – In the wake of the ice storm that impacted parts of Southern Ontario over the weekend, Crawford & Company (Canada) Inc. claims professionals and contact centre representatives are on hand to assist those affected by recent weather events. Through the use of our ClaimsALERT Contact Centre, clients in need of assistance can easily get in touch with a trained professional 24 hours a day, 7 days a week, to walk them through the claims process and promptly assign the matter to a local claims professional.

“Tied to our corporate mission to restore lives, business and communities, our efforts on catastrophic or high volume claims response centre on professionalism, empathy and prompt service to help those in need get back on track quickly,” said Jim Eso, senior vice president, Property & Casualty, Crawford & Company (Canada) Inc.

Crawford’s trained professionals are well-versed in assisting people in need, offering a human touchpoint through the claims process while ensuring prompt and professional customer service.

For further information please contact:

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About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world’s largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company’s two classes of stock are substantially identical, except with respect to voting rights and the Company’s ability to pay greater cash dividends on the non-

voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75% of CRD-A, voting as a class. More information is available at www.crawfordandcompany.com.