



FOR IMMEDIATE RELEASE



Crawford & Company (Canada) Inc., Introduces the GTS® Team

Paul Hancock Will Now Lead the Unit

TORONTO (June 3, 2015) – Crawford & Company (Canada) Inc.’s Global Technical Services® (GTS®) division has provided its business partners with expert independent adjusting services on complex, high-value property losses, as well as claims in specialty industry sectors, for more than 20 years. With the recent amalgamation of the global Crawford Specialty markets group with the Global Technical Services unit, Paul Hancock, vice president of GTS Canada, has been appointed to head the merged division in Canada. This appointment further enhances and strengthens the servicing capabilities of the high-performing and reputable GTS division, and aligns with its global strategy to establish GTS as a “powerhouse” industry leader in its field.

“GTS has expanded its service offerings to incorporate cyber risk, forensic accounting and environmental services, aviation and energy, and it has further broadened its marine and cargo services capabilities through the addition of highly qualified surveyors who possess extensive cargo and hull loss expertise,” said Hancock. “We are committed to providing innovative service solutions and bringing to the forefront new service offerings that address market demands.”

GTS in Canada has added several new professionals recently, and globally GTS has added almost two dozen new, highly experienced regional and executive adjusters in less than a year, strengthening its team in several key regions, including North America and Latin America.

Hancock added: “At Crawford we are dedicated to offering our clients specialized services delivered by high-quality professionals. As testament to this commitment, our professional accreditation program, designed specifically for our GTS division, serves to ensure that we develop and obtain the finest professionals in the industry. As part of this program we have established set criteria for each level of

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accreditation, including size of loss, professional training, experience and education, contributions to thought leadership, and international exposure. This program, which was established in 2000 and has been developed strategically over the years, is not only a unique feature of our GTS division but also one of the most specialized and comprehensive accreditation programs of its kind.”

Crawford Global Technical Services possess the largest, most experienced team of strategic loss managers and technical adjusters in Canada. Its ever-expanding national network of GTS professionals, consists of more than 70 GTS adjusters across Canada. An introduction to Canadian GTS adjusters may be seen in this short video here <http://ca.crawfordandcompany.com/media-center/videos/the-crawford-gts-team.aspx>. For more information on the full range of Crawford’s GTS service offering please visit its website at <https://www.crawfordgts.com/>.

About Crawford®

[Crawford & Company \(Canada\) Inc.](#) is a wholly owned subsidiary of Crawford & Company®. Based in Atlanta, Ga., [Crawford & Company](#) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company’s shares are traded on the NYSE under the symbols CRD-A and CRD-B.

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